



Utah Department of  
**Health & Human Services**  
Licensing & Background Checks

## Department's Parent Guide

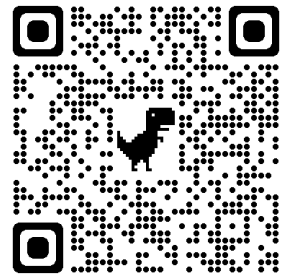
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**Child Care Licensing (CCL)** is a state agency within the Office of Licensing and the Department of Health and Human Services. CCL supports the child care community by protecting the health and safety of children in the child care programs they oversee. All regulated facilities have at least one announced and one unannounced inspection each year.

When your child is in a child care program, ensure that you are aware of:

- Behavioral expectations for your child
- Policies and procedures
- How children will be properly supervised
- The caregiver-to-child ratio
- How emergencies will be handled
- Training and CCL background checks for all staff
- The daily schedule and how children's needs will be met



To learn more about the rules and requirements for child care programs, please visit:

<https://childcarelicensing.utah.gov/Rules.html>

Having a city business license is not the same as having a child care license, certificate, or approval from CCL.

To contact CCL with **questions, concerns, or complaints** please visit us at:  
**childcarelicensing.utah.gov**

To find child care providers and view their **licensing record**, please visit:  
**careaboutchildcare.utah.gov**

To report **suspected or witnessed child abuse or neglect**, please call:  
**1-855-323-3237**